

Contact/Reference List for COVID-19 Topics

COVID Topic	Contact/Reference
Testing: Use to determine if a test should be ordered	Inpatient: <ul style="list-style-type: none"> ○ DUH: 970-5050 (COVID hospitalist) ○ DRH: 9050 (For 6-1 patients and Hospitalist Consult); 9199 (ID Consult pager) ○ DRaH: 970-4649 (Raleigh ID pager) Outpatient/Urgent Care: <ul style="list-style-type: none"> ○ Hospital Epi Pager: 970-3439
Testing: How to collect the swab	<ul style="list-style-type: none"> ○ Swabbing instructions
Testing: Which test to order	<ul style="list-style-type: none"> ○ DUH COVID-19 testing guidance ○ DRH ED/Inpatient COVID-19 testing guidance
Additional clinical questions: Use for additional guidance on differential diagnosis or testing of a potential PUI	Infectious Diseases Consult Team <ul style="list-style-type: none"> ○ DUH (General): 970-4376 ○ DUH (Transplant): 970-7221 ○ DUH (Pediatrics): 970-7420 ○ DRH: 9199 ○ DRaH: 970-4649
Interpreter Services: Spanish, French and Arabic representatives available, plus a telephone service for 150 languages	<ul style="list-style-type: none"> ○ DUH: 681-3007 ○ DRH: 470-8102 ○ DRaH OA: 919-954-3292
Bed placement/assignment of COVID-19 patients	<ul style="list-style-type: none"> ○ DUH OA: 970-8001 ○ DRH OA: 470-5145 or pager 5145 ○ DRaH OA: 954-3292 ○ Pediatric Admission Workflow for Patients Requiring COVID-19 Testing
Isolation/PPE	Infection Prevention Nurse <ul style="list-style-type: none"> ○ DUH: 970-9721 ○ DRH: 470-4636 #7171 ○ DRaH: 206-3311
Requests for additional PPE/equipment	<ul style="list-style-type: none"> ○ DUH: 984-245-6394 ○ DRH: COVID areas: 470-4153; Other areas: OA 47-5145 or pager 5145 ○ DRaH: 954-3148
Employee health: How to report a potential exposure or report symptoms	<ul style="list-style-type: none"> ○ Duke Health COVID hotline: 919-385-0429, option 1 (8 am – 8 pm) ○ Blood and Body Fluid (BBF) hotline: 919-684-8115 (8 pm – 8 am, urgent questions)
COVID research	<ul style="list-style-type: none"> ○ COVID Research Team: 970-0528