

COVID-19 Leadership Task Force Updates

Monday, August 10, 2020

Please share this information at your Tier 3, 2 and 1 huddles.

KNOW

What your team members need to know

- Duke University Health System team members are not expected to participate in The Duke Compact.
- DUHS will utilize a different app to streamline access to our facilities, one that is aligned with our daily screening process. We are currently piloting our app, Duke HealthCheck, and will roll it out broadly soon. Only Duke Health team members who are based at the Duke University Hospital campus and regularly access university buildings will need to download and engage with the university's "SymMon" app.
- Last week, Governor Cooper announced that North Carolina would remain paused in Phase 2 of COVID-19 restrictions for another five weeks.
- There's no question – we're in a really tough time right now. Because we care for each other, we're reminding you to please be kind to yourself. A wealth of well-being resources is available to you at bit.ly/dukewellsupport. We hope you'll bookmark the page and refer to it as different needs arise.

SHARE

What to share with your team

- A new [document](#) on the website provides updated guidance for managing end-of-life visitation for adult inpatients at all three Duke hospitals. It includes policies for patients with and without COVID-19.
- Reminder: recently the CDC released updated guidance on the duration of infectivity for COVID-19. Many resources are available with our guidance and workflows based on this update. Please work with your local leaders to review and implement these changes as appropriate for your area.
- To provide greater visibility to the barriers that exist for our patients, CARE hub is finalizing a new interactive Discharge Barriers Tile. This Tile will identify patients with an Estimated Discharge Date (EDD) within 48 hours that need additional support to discharge. This transparency will help our teams resolve patient delays and ensure timely discharges.

DO

What your team members should do

- Join us for our next Duke Health Leadership Virtual Town Hall this afternoon at 4:30. During this special town hall, our leaders will be answering your questions about our operations as many students head back to school.
- If you have even mild symptoms of illness, stay home and do not come to work. Call the Duke Health COVID-19 Hotline between 8 a.m. to 8 p.m. (919-385-0429, option 1) to report your symptoms.
- Continue to practice good hand hygiene and wear PPE appropriately.