

COVID-19 Leadership Task Force Updates

Wednesday, September 2, 2020

Please share this information at your Tier 3, 2 and 1 huddles.

KNOW

What your team members need to know

- As we begin another month of our COVID-19 response, we want to acknowledge the remarkable progress we've made so far. We hope that everyone has a chance to relax and recharge this weekend, and we appreciate all of our team members who are working over the holiday. There will not be a Clinical Operations update email on Monday morning.
- The North Carolina Department of Health and Human Services awarded DUHS with a contract to administer its new COVID-19 Support Services program. The program will support North Carolinians in 20 targeted counties who are asked to isolate or quarantine due to COVID-19 and need assistance such as food, relief payments or access to primary medical care.
- Forbes has named both Duke University and DUHS among the "Best-in-State Employers" in North Carolina in 2020. According to the rankings released on Monday, Duke Health System placed sixth and the University 26th out of 100 employers in North Carolina.
- Once again, all three Duke University Health System hospitals have been recognized as LGBTQ+ Healthcare Equality Leaders by the Human Rights Campaign Foundation for perfect scores across areas of patient-centered care, support services, and inclusive health insurance policies for LGBTQ+ patients.

SHARE

What to share with your team

- Due to the holiday weekend, the Duke COVID-19 Hotline and testing tents will adjust their hours of operation. Please see the Clinical Operations email for the full list of adjusted hours.
- Due to the current shortage of Cardinal Esteem gloves, we have worked to secure a replacement to ensure we have an ample supply of this critical item. The new gloves from Intco have been reviewed and approved by our OESO team to serve as a replacement since Cardinal gloves are currently in short supply.
- To enhance patient safety for transfusion, patients with no previous Blood Type (ABO/Rh) will now need two unique blood type results before blood products will be released. Many team members have been pre-registered for required completion of an [LMS module](#) "ABO Confirmatory Sample." The module is required for providers, nurses, advanced practice providers, ACGME trainees, CRNAs, perfusionists, phlebotomy and transfusion services/labs.

DO

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What your team members should do

- Get a flu vaccination. Duke Health's 2020 influenza vaccination campaign kicked off Tuesday, Sept. 1, highlighting the values of respect, teamwork and safety when combining the flu vaccine with masking. A new [intranet site](#) launched with important information and resources.
- If you missed the Duke Health Leadership Virtual Town Hall, view the [recording](#).
- If you have even mild symptoms of illness, stay home and do not come to work. Call the Duke Health COVID-19 Hotline between 8 a.m. to 8 p.m. (919-385-0429, option 1) to report your symptoms.
- Continue to practice good hand hygiene and wear PPE appropriately.

