

COVID-19

Duke Health Visitor Restrictions Policy | Update

**DukeHealth**

Effective March 23, 2020

Duke Health's top priority is to protect the health and well-being of our patients, visitors and team members. As we continue to respond to the evolving COVID-19 outbreak, we have updated our visitor restrictions starting March 23, 2020.

Patients will continue to be screened at all Duke Health facility entry points.

Duke Health Hospital Locations

(Duke University Hospital, Duke Regional Hospital and Duke Raleigh Hospital)

No visitors will be allowed until further notice with the following limited exceptions:

- Pediatrics/Labor and Delivery: One visitor per patient will be allowed at a time after screening. When possible, the designated visitor should remain the same for the course of admission.
- End of Life Care: Visitor permissions at the discretion of our care teams.
- Additional exceptions are available on our website, dukehealth.org

We understand how important family and loved ones are to the care team. We encourage you to use FaceTime, Skype and phone calls to visit with loved ones in the hospital. To help patients who don't have access to devices to allow for virtual connection, we are working to provide resources so everyone can be surrounded by their support system during this difficult time.

We recognize that these restrictions can be disappointing to our patients and visitors, and we apologize for any inconvenience this may cause you or your loved ones. On behalf all of Duke Health, we want to thank you for putting your trust in us as we respond to this rapidly evolving situation. We're committed to continuing to provide you with excellent care throughout these challenging circumstances.

Duke Health

Emergency Departments

- One visitor will be allowed per Emergency Department patient.
- These exceptions will allow the visitor to enter the facility, after screening, and go to the patient's bedside.
- No visitors are allowed to wait in the lobby or waiting rooms.

Outpatient Surgery

- One visitor will be permitted to accompany a patient to facilitate care for a procedure or same-day surgery.
- Visitors will be screened alongside patients prior to entering the clinic.

Outpatient Clinics

- One visitor will be permitted to accompany a patient to their appointment to facilitate care or treatment.
- Visitors will be screened alongside patients prior to entering the clinic.