

Duke Health Clinical Operations Updates

Monday, November 16, 2020

Please share this information at your Tier 3, 2 and 1 huddles.

KNOW

What your team members need to know

- We've all seen the reports of rising cases of COVID-19 across the nation and in our own community, and we all know how this can seriously affect our operations and our ability to provide care for our patients. While we know many of our team members are looking forward to celebrating Thanksgiving next week, please consider celebrating in a manner that keeps you and your loved ones safe and reduces the spread of infection.
- Last week, Gov. Roy Cooper announced that North Carolina would remain paused in [Phase 3](#) of easing COVID-19 restrictions through Friday, Dec. 4. The new Executive Order also decreases indoor gathering size limits from 25 people to 10 people in an effort to drive down NC's key COVID-19 metrics.
- The American College of Surgeons National Surgical Quality Improvement Program (ACS NSQIP®) has recognized Duke University Hospital as one of 89 hospitals that achieved meritorious outcomes for surgical patient care in 2019.

SHARE

What to share with your team

- Across the health system, we are making important updates to our team members screening process. At many locations, we are transitioning our team member screening process to better utilize our [Duke HealthCheck](#) app technology. Make sure to check any communication from your entity about these transitions and [download the app](#) today on your mobile device.
- Last week, North Carolina surpassed 3,100 new COVID-19 cases and over 1,200 hospitalizations – both setting new [records](#) for the state. Our team is preparing for even more cases in the coming weeks.

DO

What your team members should do

- Join us for our next virtual town hall today at 4:30 p.m. featuring leaders from across Duke Health to address the latest developments in our COVID-19 response. Panelists will include Mary Ann Fuchs to discuss our staffing plans; Michael Datto, MD, to address our new testing strategies including asymptomatic testing; Carol Epling, MD, to review our recent rise in employee COVID-19 infections; and Cameron Wolfe, MD, to discuss the latest COVID-19 vaccine developments.
- As a reminder for all of our team members, please make sure that any materials you provide to our patients and their loved ones are in line with our current policies and procedures.
- Register for tomorrow's [Community Connections](#) and share the event with your friends and family so they can learn more about how to stay healthy and manage stress during the holidays.
- If you missed the Duke State Relations and Duke Health Government Relations post-election briefing, view the [recording](#).
- If you have even mild symptoms of illness, stay home and do not come to work. Call the Duke Health COVID-19 Hotline between 8 a.m. to 8 p.m. (919-385-0429, option 1) to report your symptoms.
- Continue to practice good hand hygiene and wear PPE appropriately.