

Duke Health Clinical Operations Updates

Monday, November 23, 2020

Please share this information at your Tier 3, 2 and 1 huddles.

KNOW

What your team members need to know

- Yet again, North Carolina reached a record with over 4,200 new COVID-19 cases [reported](#) in a single day last week.
- Our contact tracing team is dedicated to investigating all Duke Health team member COVID-19 exposures, identifying others who may have experienced any exposures to the virus and notifying the appropriate team members to prevent the spread of infection. Given the recent rise of COVID-19 cases in our community and organization, the contact tracing team is experiencing high demand for these services and is working to notify team members as quickly as possible. Any employee with symptoms must stay out of work and call the COVID-19 hotline. The most effective way to reduce exposures in the healthcare environment is for symptomatic employees to stay at home.
- The [Presidential Award](#) recognizes individuals or teams who have made distinctive contributions to Duke University and Duke University Health System and have demonstrated its institutional values during the 2019-20 academic year. The deadline for nominations is Monday, Dec. 7.
- As we celebrate National HomeCare & Hospice Month, we're proud to recognize the team that brings Duke Health excellence to every corner of our communities.

SHARE

What to share with your team

- As we face increasing challenges with more people becoming ill, we know that our biggest challenge is keeping you – everyone at Duke Health – safe and well. We want to share a few real stories of how this virus is affecting our team. Check out this short [video](#) to learn about the importance of us combating this virus together.
- Last week, we shared many available resources for team members interested in asymptomatic testing. To learn more about these available services through the North Carolina Department of Health and Human Services and Duke Health, view the full [update](#).
- Effective Nov. 17, COVID-19 infection details have been pulled from the Infection banner to create a new COVID-19 infection status banner in Storyboard. Please review this [document](#) with more information about this update.
- A new [document](#) on the COVID-19 website includes a list of available mental health and well-being resources. The comprehensive list includes everything from PAS to specific resources on parenting and mental health.

DO

What your team members should do

- Join us for our next virtual town hall on Monday, Nov. 30 at 4:30 p.m. Leaders from across Duke Health will address the latest developments in our COVID-19 response.
- If you missed this the latest Community Connections, view the [recording](#).
- If you missed the DUHS Nursing Town Hall last week, view the [recording](#).
- If you have even mild symptoms of illness, stay home and do not come to work. Call the Duke Health COVID-19 Hotline between 8 a.m. to 8 p.m. (919-385-0429, option 1) to report your symptoms.
- Continue to practice good hand hygiene and wear PPE appropriately.