

# Duke Health Clinical Operations Updates

Wednesday, December 23, 2020

Please share this information at your Tier 3, 2 and 1 huddles.

## KNOW

### *What your team members need to know*

- Earlier this week, Gov. Roy Cooper and NC DHHS Secretary Dr. Mandy Cohen toured one of our COVID-19 vaccination clinics at Duke University Hospital in the Trent Semans Center.
- We are currently leading the state and are also among the leading health systems across the country for the most COVID-19 vaccines administered.
- As we work to ramp up our operations for vaccinating team members, we have modified some of our locations for vaccination.

## SHARE

### *What to share with your team*

- Review the Clinical Operations update for a full breakdown of our vaccine distribution operations and progress made so far. An overview for expected vaccine distribution for patients was also included in the update based on plans from NC DHHS.
- These [talking points](#) may be used to help answer questions from patients and the community about availability of the COVID-19 vaccines. These were updated to encourage patients to visit our webpage for more information about vaccine developments and distribution plans.

## DO

### *What your team members should do*

- Join the next Duke Health Leadership town hall on Jan. 4 at 4:30 p.m. to learn more about our COVID-19 vaccine distribution plans.
- When you are notified by the state that you are eligible to receive your COVID-19 vaccination, please ensure that you are using an appropriate browser to access CVMS. Please use Chrome, Firefox, or Safari to access CVMS.
- With the holiday season upon us, we want to thank you for your relentless commitment to caring for our patients. We also encourage you to continue practicing healthy behaviors to prevent the spread of infection.
- If you have even mild symptoms of illness, stay home and do not come to work. Call the Duke Health COVID-19 Hotline between 8 a.m. to 8 p.m. (919-385-0429, option 1) to report your symptoms.
- Continue to practice good hand hygiene and wear PPE appropriately.