

Duke Health Clinical Operations Updates

Monday, April 26, 2021

Please share this information at your Tier 3, 2 and 1 huddles.

KNOW

What your team members need to know

- Duke Health recommends monoclonal antibody treatment for all patients who meet criteria, which includes all patients who are at high risk for progressive disease from COVID-19. This [document](#) includes updated guidance for referrals.
- Last week, the [CARE hub](#) program reached a milestone of more than one thousand users of the [Wall of Analytics](#). This innovative tool allows users to access Tiles that display real-time data about our inpatients and available resources.
- We're proud to recognize Patient Experience Week. This [article](#) features videos that show our values in action and comments from patients about the many ways the care they received impacted the lives of them and their families.

SHARE

What to share with your team

- Our [COVID-19 Vaccine Webpage](#) for employees has been updated so team members can easily register for an appointment to receive the COVID-19 vaccine or report that they've received the vaccine outside at a different location.
- This instructional [card](#) is available for providers to use with patients to encourage them to make an appointment for vaccination. This has been updated since the waiting list for vaccination was recently retired.
- Last week, we updated our [visitor restrictions](#) for patients in adult areas of our hospitals. This [webpage](#) provides answers to frequently asked questions from our patients and visitors about this update.

DO

What your team members should do

- Even if you have been vaccinated, please continue masking, practicing safe physical distancing from others, stay home when you're feeling ill and wear recommended eye protection.
- Encourage your friends and family to receive their first dose of the Pfizer COVID-19 vaccine at one of our clinics during walk-in hours. The Wheels Fun Park vaccination clinic will hold walk-in hours tomorrow and Thursday from noon to 6 p.m. Walk-in hours are also available at Karsh Alumni Center on Wednesday from 8 a.m. to 3 p.m. No appointments needed.
- If you missed our last Duke Health Leadership virtual town hall, view the [recording](#).
- Join our next nursing leadership [town hall](#) that will be held on Thursday at 4 p.m.
- If you have even mild symptoms of illness, stay home and do not come to work. Call the Duke Health COVID-19 Hotline between 8 a.m. to 6 p.m. (919-385-0429, option 1) to report your symptoms.
- Continue to practice good hand hygiene and wear PPE appropriately.