

Dear Patient,

Due to the ongoing concern for COVID-19 in our communities, Duke Primary Care Pediatrics has a new appointment process for lab-only appointments that will help limit your and your child's exposure while in our clinics.

Your child will be scheduled for a lab-only visit between the hours of 8 a.m. and 12 p.m. to ensure they are seen during well-visit hours only.

When you arrive at our building, please check in with the visitor screening desk in the main lobby. Once you are screened for symptoms, you will be directed to check in at the pediatric clinic. Do NOT check in at the lab.

After being checked in at the practice, you and your child will be led to a specific lab draw room, and lab staff will come to you and your child for labs to be completed.

The process for receiving results will remain the same. Your provider's office will reach out to you with results.

If you have any questions or concerns, please call your child's clinic and press option 2 to speak with a nurse.

Thank you for your understanding,

Duke Primary Care