



**\*Patients Under the Age of 10:**  
 - RCCs can see patients of any age  
 - Drive Up Testing: Willard and the GC lot are able to test patients of any age. Morrisville will test patients 10 yrs old+  
 - Urgent Care virtual visits are not available for patients <10. Schedule telephone/video visit with PCP or in-person with an RCC if appropriate.

DPC/DUC Virtual Visits (Telephone and Video)  
**COVID-19 Workflow**

- RN/Triage Workflow
- Provider Workflow
- CMA Workflow

