

**DPC Nurse/Lab Visit recommendations in response to COVID 19**

**April 1, 2020**

Guiding principles: Duke Primary and Urgent Care are committed to providing a safe environment for patients and employees, especially during the COVID-19 pandemic. To that end, we will be attempting to minimize the amount of time a patient is in our clinics. Please review the following recommended changes to Nurse/Lab Visits in the clinics. Contact the patient's provider for additional guidance.

<b>Reason for Visits</b>	<b>Recommendation</b>	<b>Comments</b>
Anti-Coag	Follow new process to allow for PT INR testing to be delayed	See DPC AntiCoag Addendum: Coumadin Process during COVID19 Response
Routine scheduled Adult Vaccination	Delay until June 1 <sup>st</sup>	Shingrix and Pneumococcal vaccines can cause flu like symptoms
Routine scheduled Pediatric Vaccination	Prioritize newborn care and vaccination of young children (through 24 months of age) when possible	<a href="https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/index.html">https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/index.html</a>
Flu Shots	Not necessary at this time	
BP checks	Delay until June 1 <sup>st</sup> or convert to Telephonic Visit per provider	Encourage patient to take home BP if possible and notify practice if any concerns
B12 injections	Continue as scheduled or delay per provider instructions	Ask provider if patient can be transitioned to oral medication
Depo Provera	Continue as scheduled	
Testosterone	Continue as scheduled	
Rabies injections	Continue as scheduled	
Dressing changes	Continue as scheduled	
Suture removal	Continue as scheduled	
TB skin test	Continue as scheduled	Or consider ordering TB Quantiferon
Routine lab tests/Urine drug screens	Continue as scheduled	
EKG	Continue as scheduled	
Urinary catheterization	Continue as scheduled	
Ear Lavage	Delay until June 1 <sup>st</sup>	Offer recommendations for at home treatments
Weight checks	Staff to call patient for self reported weight	
Diabetic teaching	Clinical staff to educate by phone or place referral for Diabetes Educator	Diabetes educators are available for telephonic visits
Medication teaching/Medication reconciliation	Staff to call patients	

Best Practices:

- Schedule well visits in the morning and acute visits in the afternoon
- Allow patients to come in entrances more convenient for testing/treatment to avoid lobby
- Have patient wait in car and call upon arrival so staff can bring them in directly for care
- If a provider is providing telephonic visit and would like to order a nurse visit/lab, provider can jabber staff to schedule and transfer call to staff.