

Guidelines for Visitation Restrictions

This document is for internal Duke Health use only. Please note these restrictions are subject to change as needed. Leadership will review and re-evaluate which tier we should be in for visitation on a weekly basis. The ultimate decision to move between Tiers will be made by DUHS Leadership and communicated through typical employee communication channels. Additional factors including evidence of hospital-acquired transmission of respiratory viruses or hospital capacity shortages related to respiratory viral illnesses may be used to determine phase of visitations, as determined by DUHS Emergency Preparedness, Influenza Task Force, Infectious Diseases, and Operational Leaders.

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
Visiting hours (Emergency Department, Non-COVID Maternity)	<ul style="list-style-type: none"> 24/7 access Visiting hours do not apply 	<ul style="list-style-type: none"> 24/7 access Visiting hours do not apply 	<ul style="list-style-type: none"> 24/7 access Visiting hours do not apply 	<ul style="list-style-type: none"> 24/7 access Visiting hours do not apply
COVID-19 Adult (Age 18 or older) Inpatient Visitation Guidelines				
Number of Visitors & Age of Visitors <i>Must wear PPE including N95 mask, eye protection, gown, and gloves</i>	<ul style="list-style-type: none"> Ages 18+ 1 asymptomatic visitor in room; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below No eating/drinking in patient room Must remain in patient room and not visit any other locations in the facility All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ 1 asymptomatic visitor in room; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below No eating/drinking in patient room Must remain in patient room and not visit any other locations in the facility All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ 1 designated asymptomatic visitor in room; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below No eating/drinking in patient room Must remain in patient room and not visit any other locations in the facility All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ 1 designated asymptomatic visitor in room; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below No eating/drinking in patient room Must remain in patient room and not visit any other locations in the facility All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Overnight	N/A	N/A	N/A	N/A

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Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
Non-COVID-19 Adult (Age 18 or older) Inpatient Visitation Guidelines				
Number of visitors & Age of visitors	<ul style="list-style-type: none"> All ages (age restrictions may apply during flu season; minors must be attended by an adult 18+) Up to 4 visitors at a time, where space permits; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 12+ (minors must be attended by an adult 18+) 2 visitors at a time; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ 2 designated asymptomatic visitors; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit Compassionate Care Visitors. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ 1 designated asymptomatic visitor; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit Compassionate Care Visitors. Refer to Escalation of Exceptions to Visitation Guidelines below No eating/drinking in patient room All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective
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Overnight	<ul style="list-style-type: none"> Age 18+ 1 visitor; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 8am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ 1 visitor; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 8 am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ 1 designated asymptomatic visitor; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 9am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ 1 designated asymptomatic visitor; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 9am next day if leaving No eating/drinking in patient room All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment

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COVID-19 Pediatrics (Age under 18) Inpatient Visitation Guidelines				
<p>Number of Visitors & Age of Visitors</p> <p><i>Must wear PPE including surgical mask, eye protection, gown, and gloves</i></p>	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 2 total designated asymptomatic visitors in the room; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below Must remain in patient room and not visit any other locations All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 2 total designated asymptomatic visitors in the room; ; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below Must remain in patient room and not visit any other locations All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 1 designated asymptomatic visitor in room <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below 2 total designated asymptomatic in hospital; switching allowed in 24 hour intervals <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below Must remain in patient room and not visit any other locations All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 1 designated asymptomatic visitor in room; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below Must remain in patient room and not visit any other locations All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Designated (Y/N)	Yes	Yes	Yes	Yes
Overnight	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 1 designated asymptomatic visitor in room; switching in 24-hour intervals <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below In by 9pm; no returning before 8 am next day if leaving 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 1 designated asymptomatic visitor in room; switching in 24-hour intervals <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below In by 9pm; no returning before 8 am next day if leaving 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 1 designated asymptomatic visitor in room; switching allowed in 24-hour intervals <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 1 designated asymptomatic visitor in room; switching in 24-hour intervals <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 9am next day if leaving

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	<ul style="list-style-type: none"> • Must remain in patient room and not visit any other locations • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Must remain in patient room and not visit any other locations • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • 9am next day if leaving • Must remain in patient room and not visit any other locations • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Must remain in patient room and not visit any other locations • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Non-COVID-19 Pediatric (Age under 18) Inpatient Visitation Guidelines				
Number of visitors & Age of visitors	<ul style="list-style-type: none"> • All ages (minors must be attended by an adult 18+) • Up to 4 visitors at a time, where space permits; switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Ages 12+ (minors must be attended by an adult 18+) • 2 visitors at a time; switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Age 18+ unless parent or caregiver of pediatric patient • 2 designated asymptomatic visitors; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Age 18+ unless parent or caregiver of pediatric patient • 1 designated asymptomatic visitor; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Designated (Y/N)	No	No	Yes	Yes

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<i>Visiting hours (Inpatient) (unless otherwise noted)</i>	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
Overnight	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 2 visitors overnight; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 8 am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 2 visitors overnight; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 8am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 2 designated asymptomatic visitors overnight; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 9am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 1 designated asymptomatic visitor overnight; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 9am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
COVID-19 End-of-life Inpatient Visitation Guidelines				
Number of visitors & Age of visitors Hours 24/7	<ul style="list-style-type: none"> Refer to Escalation of Exceptions to Visitation Guidelines for age 2 asymptomatic visitors; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below No eating/drinking in patient room Visitor must remain in the patient room and not visit any other locations in the facility All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Refer to Escalation of Exceptions to Visitation Guidelines for age 2 asymptomatic visitors; switching allowed in main lobby or outside facility <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below No eating/drinking in patient room Visitor must remain in the patient room and not visit any other locations in the facility All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing 	<ul style="list-style-type: none"> Refer to Escalation of Exceptions to Visitation Guidelines for age 2 asymptomatic visitors; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below No eating/drinking in patient room Visitor must remain in the patient room and not visit any other locations in the facility All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Refer to Escalation of Exceptions to Visitation Guidelines for age 2 visitors asymptomatic; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below No eating/drinking in patient room Visitor must remain in the patient room and not visit any other locations in the facility All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment

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Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
		personal protective equipment		
Non-COVID-19 End-of-life Inpatient Visitation Guidelines				
<p>Number of visitors & Age of visitors</p> <p>Hours 24/7</p>	<ul style="list-style-type: none"> Refer to Escalation of Exceptions to Visitation Guidelines for age Up to 4 visitors at a time, where space permits; switching allowed in 1st floor lobby <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Refer to Escalation of Exceptions to Visitation Guidelines for age Up to 4 visitors at a time, where space permits; switching allowed in main lobby or outside facility <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Refer to Escalation of Exceptions to Visitation Guidelines for age Up to 4 designated asymptomatic visitors where space permits; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Refer to Escalation of Exceptions to Visitation Guidelines for age Up to 4 designated visitors; where space permits; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment

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<i>Visiting hours (Inpatient) (unless otherwise noted)</i>	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
COVID-19 Maternity Inpatient Visitation Guidelines *Nursing Mothers				
<p>Number of visitors & Age of visitors</p> <p>Hours 24/7</p> <p><i>Must wear PPE including surgical mask, eye protection, gown, and gloves</i></p>	<ul style="list-style-type: none"> • Ages 18+ • 1 designated asymptomatic visitor in room; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • Must remain in patient room and not visit any other locations in the facility • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Ages 18+ • 1 designated asymptomatic visitor in room; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • Must remain in patient room and not visit any other locations in the facility • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Ages 18+ • 1 designated asymptomatic visitor in room; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • Must remain in patient room and not visit any other locations in the facility • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Ages 18+ • 1 designated asymptomatic visitor in room; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • Must remain in patient room and not visit any other locations in the facility • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Designated (Y/N)	Yes	Yes	Yes	Yes
Overnight	<ul style="list-style-type: none"> • Age 18+ unless parent or caregiver of pediatric patient • 1 designated asymptomatic visitors overnight; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • In by 9pm; no returning before 8am next day if leaving • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Age 18+ unless parent or caregiver of pediatric patient • 1 designated asymptomatic visitors overnight; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • In by 9pm; no returning before 8am next day if leaving • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Age 18+ unless exception granted • 1 designated asymptomatic visitors overnight; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • In by 9pm; no returning before 9am next day if leaving • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> • Age 18+ unless exception granted • 1 designated asymptomatic visitors overnight; no switching allowed <ul style="list-style-type: none"> • Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below • In by 9pm; no returning before 9am next day if leaving • All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment

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Maternity Inpatient Visitation Guidelines *Nursing Mothers				
Number of visitors & Age of visitors Hours 24/7	<ul style="list-style-type: none"> All ages (minors must be attended by an adult 18+) Up to 4 visitors at a time, where space permits; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below Limit of 1 visitor in Labor & Delivery Operating Room All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 12+ unless exception granted (minors must be attended by an adult 18+) 2 visitors at a time; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below Limit of 1 visitor in Labor & Delivery Operating Room All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless exception granted 2 designated asymptomatic visitors at a time (one may be Doula) before birth; no switching allowed; visiting hours do not apply <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below Limit of 1 visitor in Labor & Delivery Operating Room After birth, 2 designated asymptomatic visitors for length of stay (patient may choose to rescind Doula as one of patient's designated visitors after birth and replace with another visitor); no switching; visiting hours do not apply <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless exception granted 2 designated asymptomatic visitors at a time (one may be Doula) before birth; no switching allowed; visiting hours do not apply <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below After birth, 2 designated asymptomatic visitors for length of stay (patient may choose to rescind Doula as one of patient's designated visitors after birth and replace with another visitor); no switching; visiting hours do not apply <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
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Overnight	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 2 visitors overnight; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below In by 9pm; no returning before 8am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ unless parent or caregiver of pediatric patient 2 visitors overnight; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below In by 9pm; no returning before 8am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ unless exception granted 2 designated asymptomatic visitor overnight; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below In by 9pm; no returning before 9am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Age 18+ unless exception granted 1 designated asymptomatic visitor overnight; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below In by 9pm; no returning before 9am next day if leaving All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Emergency Department Visitation Guidelines (24/7 access; visiting hours do not apply; as space allows)				
<p>Number of visitors (<i>as capacity allows</i>) & Age of visitors</p> <p>Hours 24/7</p>	<ul style="list-style-type: none"> All ages (minors must be attended by an adult 18+) 1 asymptomatic visitor in room; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below 1 asymptomatic visitor in lobby; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 12+ (minors must be attended by an adult 18+) 1 asymptomatic visitor in room; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below 1 asymptomatic visitor in lobby; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient or other exception granted 1 asymptomatic visitor in room; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 1 asymptomatic visitor in lobby; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ 1 asymptomatic visitor in room; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below No visitors in lobby <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment

Guidelines for Visitation Restrictions

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
INPATIENT: Hospital Perioperative Procedural/Inpatient Surgical Area Visitation Guidelines				
Number of visitors & Age of visitors Hours 24/7	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 2 visitors per adult patient with 1 in clinical area; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 visitors total per pediatric patient with 2 adults in clinical areas; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 2 visitors per adult patient with 1 in clinical area; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 visitors total per pediatric patient with 2 adults in clinical areas; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient or exception granted 1 designated asymptomatic visitor for adult patients in the designed waiting area; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 designated asymptomatic visitors when adult patient placed in Inpatient room; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 designated asymptomatic visitors per pediatric patient in either the designated waiting area OR the in clinical areas; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient or exception granted No visitors for adult patients in the waiting area 1 designated visitor when adult patient placed in Inpatient room; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 1 designated visitor for pediatric patients in clinical area; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Designated (Y/N)	No	No	Yes	Yes
Overnight	N/A	N/A	N/A	N/A

Guidelines for Visitation Restrictions

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
OUTPATIENT: Hospital Perioperative Procedural/Outpatient Surgical Area Visitation Guidelines				
Number of visitors & Age of visitors Hours 24/7	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 2 visitors per adult patient with 1 in clinical area; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 visitors per pediatric patient in either the waiting room OR the clinical areas; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 2 visitors per adult patient with 1 in clinical area; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 visitors per pediatric patient in either the waiting room OR the clinical areas; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 1 designated asymptomatic visitor per adult patient in either the designated waiting room OR in the clinical area; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 designated asymptomatic visitors per pediatric patient in either the designated waiting room OR in the clinical area; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless parent or caregiver of pediatric patient 1 designated asymptomatic visitor permitted in designated waiting area only (none in clinical area); no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 1 designated visitor per pediatric patient in either the designated waiting room OR the clinical area; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Designated (Y/N)	No	No	Yes	Yes
Overnight	N/A	N/A	N/A	N/A

Guidelines for Visitation Restrictions

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
OUTPATIENT: Other - Ambulatory (Ambulatory Surgery Center/clinics/doctor's offices) Visitation Guidelines				
Number of visitors & Age of visitors Clinic/office hours only	<ul style="list-style-type: none"> Ages 12+ unless childcare not an option (minors must be attended by an adult 18+) 2 visitors per adult patient; 1 in clinical area and 1 in waiting area; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 visitors per pediatric patient in either the waiting area OR the clinical area; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 12+ (minors must be attended by an adult 18+) 1 visitor per adult patient in waiting area OR in clinical area; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 visitors per pediatric patient in either the waiting area OR the clinical area; switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless a parent or caregiver of pediatric patient or other exception granted 1 designated asymptomatic visitor per adult patient in either designated waiting area OR in clinical area; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 designated asymptomatic visitors per pediatric patient in either the designated waiting area OR in clinical area; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment 	<ul style="list-style-type: none"> Ages 18+ unless a parent or caregiver of pediatric patient or other exception granted 1 designated asymptomatic visitor per adult patient permitted in designated waiting area; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below 2 designated asymptomatic visitors per pediatric patient in either the designated waiting area OR clinical area; no switching allowed <ul style="list-style-type: none"> Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Designated (Y/N)	No	No	Yes	Yes
Overnight	N/A	N/A	N/A	N/A

Guidelines for Visitation Restrictions

Escalation of Exceptions to Visitation Guidelines

(Contact designated authority in order from 1st to 3rd)

Order of contact	DUH	DRH	DRAH	Perioperative Procedural/ Outpatient Surgical	Outpatient
1 st	Charge Nurse	Charge Nurse / Clinical Team Lead / Unit Manager	Care Nurse or Charge Nurse	Charge Nurse / Clinical Team Lead	Charge Nurse
2 nd	Clinical Team Lead Clinical Operations Director	Operations Administrator	Operations Administrator	Clinical Operations Director	Nurse Manager / Health Care Administrator
3 rd	Operations Administrator (OA)	Administrator on Call (AOC)	Director of Guest Services and Operations Administration Manager	Entity ACNO	Clinical Operations Director

*All visitors or Support Persons may be required to submit to health screenings & to comply with all infection control and other safety procedures, including wearing PPE.

*Surgical admissions include Same Day Admission (SDA), Inpatient and 23 Hour stay.

*Exceptions may be made for (a) patients who have communication barriers and those who need a Support Person, including to assist with decision making and (b) Compassionate Care Visitors.

*Inpatient or for Birthing Centers, if nursing mother is admitted after the baby is discharged, the baby may stay in the room with mother to nurse. A caregiver (non-mother) must be present to care for the infant.

*In Pediatric Units, requests to allow nursing siblings to be by the bedside will be by exception only.

*Overnight visits are not permitted in shared patient rooms.

Support Person includes, but is not limited to, a patient's spouse, a domestic partner (including a same-sex domestic partner), a family member or a friend. Hospital patients also have the right to withdraw or deny their consent to Support Persons at any time. Support persons will not be prohibited by restricting, limiting or otherwise denying support based on race, color, national origin, disability, religion, sex, sexual orientation, gender identity or expression.

Compassionate Care Visitors: Individuals who request to visit a patient who is experiencing any of the following circumstances: (a) end-of-life situations; (b) the patient was living with his or her family before recently being admitted to the facility and is struggling with the change in environment and lack of physical family support; (c) the patient is grieving after a friend or family member recently passed away; (d) a patient who needs cueing and encouragement with eating or drinking, previously provided by family or caregivers, is experiencing weight loss or dehydration; or (e) the patient used to talk and interact with others, but is experiencing emotional distress, seldom speaking, or crying more frequently when the patient rarely cried in the past. A patient's care team shall determine whether a patient is entitled to Compassionate Care Visitors. Patients have the right to withdraw or deny their consent to one or more Compassionate Care Visitor at any time.

External Clergy are permitted to visit upon request or consent of the patient and/or the patient's surrogate/designated decision maker. Exceptions are permitted if the use of personal protective equipment interferes with the religious beliefs of the patient or visiting clergy member. Contact OA should a concern regarding PPE arise. OA will consult with on-call chaplain.