

# Guidelines for Visitation Restrictions

This document is for internal Duke Health use only. Please note these restrictions are subject to change as needed. Leadership will review and re-evaluate which tier we should be in for visitation on a weekly basis. The ultimate decision to move between Tiers will be made by DUHS Leadership and communicated through typical employee communication channels. Additional factors including evidence of hospital-acquired transmission of respiratory viruses or hospital capacity shortages related to respiratory viral illnesses may be used to determine phase of visitations, as determined by DUHS Emergency Preparedness, Influenza Task Force, Infectious Diseases, and Operational Leaders.

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
Visiting hours (Emergency Department, Non-COVID Maternity)	<ul style="list-style-type: none"> <li>24/7 access</li> <li>Visiting hours do not apply</li> </ul>	<ul style="list-style-type: none"> <li>24/7 access</li> <li>Visiting hours do not apply</li> </ul>	<ul style="list-style-type: none"> <li>24/7 access</li> <li>Visiting hours do not apply</li> </ul>	<ul style="list-style-type: none"> <li>24/7 access</li> <li>Visiting hours do not apply</li> </ul>
<b>COVID-19 Adult (Age 18 or older) Inpatient Visitation Guidelines</b>				
Number of Visitors & Age of Visitors  <i>Must wear PPE including N95 mask, eye protection, gown, and gloves</i>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room; switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+</li> <li>No eating/drinking in patient room</li> <li>Must remain in patient room and not visit any other locations in the facility</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room; switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+</li> <li>No eating/drinking in patient room</li> <li>Must remain in patient room and not visit any other locations in the facility</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room; no switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+</li> <li>No eating/drinking in patient room</li> <li>Must remain in patient room and not visit any other locations in the facility</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room; no switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+</li> <li>No eating/drinking in patient room</li> <li>Must remain in patient room and not visit any other locations in the facility</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
<b>Non-COVID-19 Adult (Age 18 or older) Inpatient Visitation Guidelines</b>				
Number of visitors & Age of visitors	<ul style="list-style-type: none"> <li>4 visitors at a time; switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>2 visitors at a time; switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>2 designated asymptomatic visitors at a time; no switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor; no switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit Compassionate</li> </ul> </li> </ul>

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Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
<i>Visiting hours (Inpatient) (unless otherwise noted)</i>	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
	<p>Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</p> <ul style="list-style-type: none"> <li>All ages</li> </ul>	<p>Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</p> <ul style="list-style-type: none"> <li>Ages 12+ (minors must not be unattended)</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<p>also permit Compassionate Care Visitors. Refer to Escalation of Exceptions to Visitation Guidelines below</p> <ul style="list-style-type: none"> <li>Ages 18+</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<p>Care Visitors. Refer to Escalation of Exceptions to Visitation Guidelines below</p> <ul style="list-style-type: none"> <li>Ages 18+</li> <li>No eating/drinking in patient room</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective</li> </ul>
Designated (Y/N)	No	No	Yes	Yes
Overnight	<ul style="list-style-type: none"> <li>1 visitor; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Age 18+</li> </ul>	<ul style="list-style-type: none"> <li>1 visitor; no switching allowed</li> <li>9pm-8am                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9 am next day if leaving</li> <li>Age 18+</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Age 18+</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Age 18+</li> <li>No eating/drinking in patient room</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
<b>COVID-19 Pediatrics (Age under 18) and COVID-19 Maternity (all ages) Inpatient Visitation Guidelines</b>				
<p>Number of Visitors &amp; Age of Visitors</p> <p><i>Must wear PPE including surgical</i></p>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate</li> </ul> </li> </ul>

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Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
<i>Visiting hours (Inpatient) (unless otherwise noted)</i>	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
<i>mask, eye protection, gown, and gloves</i>	<p>Refer to Escalation of Exceptions to Visitation Guidelines below</p> <ul style="list-style-type: none"> <li>2 total designated asymptomatic in hospital; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Age 18+ unless parent</li> </ul>	<p>Refer to Escalation of Exceptions to Visitation Guidelines below</p> <ul style="list-style-type: none"> <li>2 total designated asymptomatic in hospital; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Age 18+ unless parent</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<p>Escalation of Exceptions to Visitation Guidelines below</p> <ul style="list-style-type: none"> <li>2 total designated asymptomatic in hospital; switching allowed in 24 hour intervals                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Age 18+ unless parent or caregiver of pediatric patient</li> <li>No eating/drinking in patient room</li> <li>Must remain in patient room and not visit any other locations</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<p>Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</p> <ul style="list-style-type: none"> <li>Age 18+ unless parent or caregiver of pediatric patient</li> <li>No eating/drinking in patient room</li> <li>Must remain in patient room and not visit any other locations</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
Designated (Y/N)	Yes	Yes	Yes	Yes
Overnight	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room; switching in 24-hour intervals                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room; switching in 24-hour intervals                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room; switching allowed in 24-hour intervals                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> <li>Must remain in patient room and not visit any other locations</li> <li>All visitors may be required to</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor in room; switching in 24-hour intervals                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> <li>Must remain in patient room and not visit any other locations</li> <li>All visitors may be required to</li> </ul>

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Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
		procedures, including wearing personal protective equipment	submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment • No overnight visitors in shared patient rooms	submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment
Non-COVID-19 Pediatric (Age under 18) Inpatient Visitation Guidelines				
Number of visitors & Age of visitors	<ul style="list-style-type: none"> <li>4 visitors at a time; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>All ages</li> </ul>	<ul style="list-style-type: none"> <li>2 visitors at a time; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 12+ (minors must not be unattended)</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>2 designated asymptomatic visitors at a time; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Age 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Age 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
Designated (Y/N)	No	No	Yes	Yes
Overnight	<ul style="list-style-type: none"> <li>2 visitors overnight; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Age 18+ unless parent or</li> </ul>	<ul style="list-style-type: none"> <li>2 visitors overnight; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Age 18+ unless parent or</li> </ul>	<ul style="list-style-type: none"> <li>2 designated asymptomatic visitors overnight; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor overnight; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before</li> </ul>

# Guidelines for Visitation Restrictions

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
<i>Visiting hours (Inpatient) (unless otherwise noted)</i>	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
	caregiver of pediatric patient	caregiver of pediatric patient <ul style="list-style-type: none"> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	9am next day if leaving <ul style="list-style-type: none"> <li>Age 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	9am next day if leaving <ul style="list-style-type: none"> <li>Age 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
<b>COVID-19 End-of-life Inpatient Visitation Guidelines</b>				
COVID PATIENTS Number of visitors & Age of visitors  Hours 24/7	<ul style="list-style-type: none"> <li>2 designated visitors; no switching allowed</li> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul>	<ul style="list-style-type: none"> <li>2 designated visitors; no switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>2 designated asymptomatic visitors; no switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>No eating/drinking in patient room</li> <li>Visitor must remain in the patient room and not visit any other locations in the facility</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>2 designated visitors; no switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>No eating/drinking in patient room</li> <li>Visitor must remain in the patient room and not visit any other locations in the facility</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
<b>Non-COVID-19 End-of-life Inpatient Visitation Guidelines</b>				
Number of visitors & Age of visitors  Hours 24/7	<ul style="list-style-type: none"> <li>4 visitors at a time; switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>4 visitors at a time; switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>4 designated asymptomatic visitors; switching allowed               <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Refer to Escalation of Exceptions to Visitation Guidelines for age</li> <li>4 designated visitors; no switching allowed</li> <li>Exception may be granted to also permit a Compassionate Care</li> </ul>

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Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
<i>Visiting hours (Inpatient) (unless otherwise noted)</i>	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
	<p>Guidelines below</p> <ul style="list-style-type: none"> <li>All ages</li> </ul>	<p>Guidelines below</p> <ul style="list-style-type: none"> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<p>Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</p> <ul style="list-style-type: none"> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>

# Guidelines for Visitation Restrictions

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
<b>Maternity Inpatient Visitation Guidelines *Nursing Mothers</b>				
Number of visitors & Age of visitors  Hours 24/7	<ul style="list-style-type: none"> <li>4 visitors at a time; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>All ages</li> </ul>	<ul style="list-style-type: none"> <li>2 visitors at a time; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>Ages 12+ unless exception granted (minors must not be unattended)</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>2 designated asymptomatic visitors at a time (one may be Doula) before birth;no switching allowed; visiting hours do not apply                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>After birth, 2 designated asymptomatic visitors for length of stay (patient may choose to rescind Doula as one of patient’s designated visitors after birth and replace with another visitor); no switching; visiting hours do not apply                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>Ages 18+ unless exception granted</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>2 designated asymptomatic visitors at a time (one may be Doula) before birth; no switching allowed; visiting hours do not apply                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>After birth, 2 designated asymptomatic visitors for length of stay (patient may choose to rescind Doula as one of patient’s designated visitors after birth and replace with another visitor); no switching; visiting hours do not apply                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>Ages 18+ exception granted</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
Designated (Y/N)	No	No	Yes	Yes



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Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
<i>Visiting hours (Inpatient) (unless otherwise noted)</i>	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
<b>Overnight</b>	<ul style="list-style-type: none"> <li>1 visitor overnight; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Age 18+ unless parent or caregiver of pediatric patient</li> </ul>	<ul style="list-style-type: none"> <li>1 visitor overnight; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Age 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor overnight; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Age 18+ unless exception granted</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor overnight; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>In by 9pm; no returning before 9am next day if leaving</li> <li>Age 18+ unless exception granted</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
<b>OUTPATIENT: Emergency Department Visitation Guidelines (24/7 access; visiting hours do not apply; as space allows)</b>				
Number of visitors ( <i>as capacity allows</i> ) & Age of visitors  Hours 24/7	<ul style="list-style-type: none"> <li>1 visitor in room; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>1 visitor in lobby; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>All ages</li> </ul>	<ul style="list-style-type: none"> <li>1 visitor in room; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>1 visitor in lobby; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>Ages 12+ (minors must not be unattended)</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 asymptomatic visitor in room; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>1 asymptomatic visitor in lobby; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+ unless parent or caregiver of pediatric patient or other exception granted</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 asymptomatic visitor in room; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>No visitors in lobby                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>



# Guidelines for Visitation Restrictions

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
<b>INPATIENT: Hospital Perioperative Procedural/Inpatient Surgical Area Visitation Guidelines</b>				
Number of visitors & Age of visitors  Hours 24/7	<ul style="list-style-type: none"> <li>2 visitors per adult patient with 1 inclinical area; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>2 visitors per pediatric patient with 2 adults in clinical areas; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> </ul>	<ul style="list-style-type: none"> <li>2 visitors per adult patient with 1 in clinical area; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>2 visitors per pediatric patient with 2 adults in clinical areas; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to VisitationGuidelines below</li> </ul> </li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor for adult patients in the designed waiting area; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>2 designated asymptomatic visitors when adult patient placed in Inpatient room; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>2 designated asymptomatic visitors per pediatric patient in either the designated waiting area OR the in clinical areas; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+ unless parent or caregiver of pediatric patient or exception granted</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>No visitors for adult patients in the waiting area</li> <li>1 designated visitor when adult patient placed in Inpatient room; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>1 designated visitor for pediatric patients in clinical area; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+ unless parent or caregiver of pediatric patient or exception granted</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
Designated (Y/N)	No	No	Yes	Yes
Overnight	N/A	N/A	N/A	N/A

# Guidelines for Visitation Restrictions

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
<b>OUTPATIENT: Hospital Perioperative Procedural/Outpatient Surgical Area Visitation Guidelines</b>				
Number of visitors & Age of visitors  Hours 24/7	<ul style="list-style-type: none"> <li>2 visitors per adult patient; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>1 visitor per adult in clinical area; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>2 visitors per pediatric patient in either the waiting room OR the clinical areas; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> </ul>	<ul style="list-style-type: none"> <li>2 visitors per adult patient; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>1 visitor per adult in clinical area; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>2 visitors per pediatric patient in either the waiting room OR the clinical areas; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor per adult patient in either the designated waiting room OR in the clinical area; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>2 designated asymptomatic visitors per pediatric patient in either the designated waiting room OR in the clinical area; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor permitted in designated waiting area only (none in clinical area); no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>1 designated visitor per pediatric patient in either the designated waiting room OR the clinical area; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+ unless parent or caregiver of pediatric patient</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
Designated (Y/N)	No	No	Yes	Yes
Overnight	N/A	N/A	N/A	N/A

# Guidelines for Visitation Restrictions

Phase of Visitation Access*	Tier 1 Open Access	Tier 2 Limited Access	Tier 3 Restricted Access	Tier 4 Critical Access
Visiting hours (Inpatient) (unless otherwise noted)	8:00 am - 9:00 pm	8:00 am - 9:00 pm	9:00 am - 9:00 pm	1:00 pm - 9:00 pm
<b>OUTPATIENT: Other - Ambulatory (Ambulatory Surgery Center/clinics/doctor's offices) Visitation Guidelines</b>				
Number of visitors & Age of visitors  Clinic/office hours only	<ul style="list-style-type: none"> <li>2 visitors per adult patient in waiting area; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>1 visitor per adult in clinical area; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>2 visitors per pediatric patient in either the waiting areas OR the clinical areas; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 12+ unless childcare not an option</li> </ul>	<ul style="list-style-type: none"> <li>1 visitor per adult patient in waiting area OR in clinical area; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>2 visitors per pediatric patient in either the waiting area OR the clinical area; switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 12+ (minors must not be unattended)</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor per adult patient in either designated waiting area OR in clinical area; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>2 designated asymptomatic visitors per pediatric patient in either the designated waiting area OR in clinical area; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+ unless a parent or caregiver of pediatric patient or other exception granted</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>	<ul style="list-style-type: none"> <li>1 designated asymptomatic visitor per adult patient permitted in designated waiting area; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>2 designated asymptomatic visitors per pediatric patient in either the designated waiting area OR clinical area; no switching allowed                             <ul style="list-style-type: none"> <li>Exception may be granted to also permit a Compassionate Care Visitor. Refer to Escalation of Exceptions to Visitation Guidelines below</li> </ul> </li> <li>Ages 18+ unless a parent or caregiver of pediatric patient or other exception granted</li> <li>All visitors may be required to submit to health screenings and adhere to infection control procedures, including wearing personal protective equipment</li> </ul>
Designated (Y/N)	No	No	Yes	Yes
Overnight	N/A	N/A	N/A	N/A

# Guidelines for Visitation Restrictions

Escalation of Exceptions to Visitation Guidelines					
<i>(Contact designated authority in order from 1<sup>st</sup> to 3<sup>rd</sup>)</i>					
Order of contact	DUH	DRH	DRAH	Perioperative Procedural/ Outpatient Surgical	Outpatient
1 <sup>st</sup>	Charge Nurse	Charge Nurse / Clinical Team Lead / Unit Manager	Care Nurse or Charge Nurse	Charge Nurse / Clinical Team Lead	Charge Nurse
2 <sup>nd</sup>	Clinical Team Lead Clinical Operations Director	Operations Administrator	Operations Administrator	Clinical Operations Director	Nurse Manager / Health Care Administrator
3 <sup>rd</sup>	Operations Administrator (OA)	Administrator on Call (AOC)	Director of Guest Services and Operations Administration Manager	Entity ACNO	Clinical Operations Director

\*All visitors or Support Persons may be required to submit to health screenings & to comply with all infection control and other safety procedures, including wearing PPE.

\*Surgical admissions include Same Day Admission (SDA), Inpatient and 23 Hour stay.

\*Exceptions may be made for (a) patients who have communication barriers and those who need a Support Person, including to assist with decision making and (b) Compassionate Care Visitors.

\*For Birthing Centers, if nursing mother is admitted after the baby is discharged, the baby may room in to nurse.

\*In Pediatric Units, requests to allow nursing siblings to be by the bedside will be by exception only.

\*Overnight visits are not permitted in shared patient rooms.

**Support Person** includes, but is not limited to, a patient's spouse, a domestic partner (including a same-sex domestic partner), a family member or a friend. Hospital patients also have the right to withdraw or deny their consent to Support Persons at any time. Support persons will not be prohibited by restricting, limiting or otherwise denying support based on race, color, national origin, disability, religion, sex, sexual orientation, gender identity or expression.

**Compassionate Care Visitors:** Individuals who request to visit a patient who is experiencing any of the following circumstances: (a) end-of-life situations; (b) the patient was living with his or her family before recently being admitted to the facility and is struggling with the change in environment and lack of physical family support; (c) the patient is grieving after a friend or family member recently passed away; (d) a patient who needs cueing and encouragement with eating or drinking, previously provided by family or caregivers, is experiencing weight loss or dehydration; or (e) the patient used to talk and interact with others, but is experiencing emotional distress, seldom speaking, or crying more frequently when the patient rarely cried in the past. A patient's care team shall determine whether a patient is entitled to Compassionate Care Visitors. Patients have the right to withdraw or deny their consent to one or more Compassionate Care Visitor at any time.

**External Clergy** are permitted to visit upon request or consent of the patient and/or the patient's surrogate/designated decision maker.

Contact OA should a concern regarding PPE arise. OA will consult with on-call chaplain.