

COVID-19 Leadership Task Force Updates

Friday, April 24, 2020

Please share this information at your Tier 3, 2 and 1 huddles.

KNOW

What your team members need to know

- We hear you and are committed to providing timely communication updates to address your questions and making positive changes given your feedback. We hope you will continue to participate in our virtual town halls, recognize your team members for good work and communicate with your local leadership team to provide helpful feedback.

SHARE

What to share with your team

- As our supply chain team works to ensure our team has what we need, please know that some of the supplies we are accustomed to – including PPE – may look different and come from different manufacturers. These products are just as safe and reliable as the items regularly stocked. They have all gone through a rigorous testing and approval process by our infection prevention and occupational and environmental safety office.
- Nominate a hero you work with so we can recognize their outstanding efforts.
- For team members at all three DUHS hospitals, we added a contact sheet to the COVID-19 website that helps you easily find resources regarding common COVID-19-related questions about topics such as testing, PPE, interpreter services and employee health.

DO

What your team members should do

- If you missed our nursing virtual town hall yesterday, view the recording. Panelists included nursing leaders.
- Review the weekly recap to see if you missed any important updates this week.
- Check the [Duke Health COVID-19 website](#) often and bookmark the pages most relevant to you. Create a quick link to the [document library](#).
- If you have even mild symptoms of illness, stay home and do not report to work. Call the Duke Health COVID-19 hotline from 8 a.m. to 8 p.m. at 919-385-0429, option 1 to report your symptoms.
- Continue to practice good hand hygiene and wear PPE appropriately.