

# COVID-19 Leadership Task Force Updates

Friday, April 3, 2020

Please share this information at your Tier 3, 2 and 1 huddles.

## KNOW

### *What your team members need to know*

- To better understand the spread of COVID-19 in our community and how our health system is responding, Performance Services has developed a dashboard for tracking the latest information.
- In anticipation of a large increase in COVID-19 patients in the coming weeks, we are preparing for additional staffing needs in critical areas, both clinical and non-clinical. To support these efforts, we have created the Duke Health Staffing Hub.
- The testing decision trees for adult ambulatory, pediatric ambulatory, ED/inpatient hospital day less than or equal to 3, and inpatient hospital day greater than 3, are back in the document library in a simplified format.

## SHARE

### *What to share with your team*

- Zoom and WebEx are both approved video conferencing solutions for Duke Health. Zoom's explosion in popularity has made it a rather large target, particularly in terms of people looking to take advantage of it (so-called Zoom-bombings or vandalism); privacy advocates are concerned about how Zoom uses data, and security of the sessions. Guidelines are available on the OIT website for how our community can protect their Zoom sessions.
- A pediatric after-visit summary is available in English and Spanish on the COVID-19 Duke Health page with tips to prevent the spread of COVID-19. This document is intended for patients with low literacy skills, including children.
- An inpatient and outpatient pre-operative COVID-19 screening test for asymptomatic patients is now available – LAB9990. Please refer to the testing guidelines and the Maestro Care tips sheet before placing the order.
- The Duke Health Development and Alumni Affairs team has established a channel for community support. Gifts made to the COVID-19 Response Fund will address the needs of Duke Health patients and caregivers impacted by COVID-19.

## DO

### *What your team members should do*

- If you missed Duke Health's COVID-19 Leadership Task Force virtual town hall meeting on April 2, view the recording. This town hall addressed ways we're focusing on resilience and well-being during COVID-19.
- If you have even mild symptoms of illness, stay home and do not report to work. Call the Duke Health COVID-19 hotline from 8 a.m. to 8 p.m. at 919-385-0429, option 1 to report your symptoms.
- Visit the new and improved document library to find all of the most current resources for the Duke Health response to COVID-19.
- Wear your ID badge between shoulder and waist with the photo side facing out at all times. Do not let visitors or patients follow you into buildings through entrances where they would bypass screenings.
- Use the DQS huddles for escalation as well as for daily updates, tools and resources.
- Continue to practice good hand hygiene and wear PPE appropriately.
- Visit [COVID-19.dukehealth.org](https://www.covid-19.dukehealth.org) for the latest information and updates.