

COVID-19 Leadership Task Force Updates

Monday, May 18, 2020

Please share this information at your Tier 3, 2 and 1 huddles.

KNOW

What your team members need to know

- More of our outpatient clinics are returning to a more normal operating model and schedule today, as we are increasing access for patients who need our care and we're glad to welcome back more of our team members. Last week, we shared an [update](#) to all of our patients about the many adjustments we've made to protect everyone.
- The city of Durham and Durham County extended their combined stay-at-home order on Friday with no end date provided. The order will remain in effect until it is rescinded. The extended order adopts many of the state's current rules, and it retains a local requirement for face coverings for residents when they leave their homes and any store employees.

SHARE

What to share with your team

- After-Visit Summaries have been updated for inpatients being discharged from the hospital and patients with no symptoms or mild symptoms who do not need hospital treatment. These were updated to include more information for patients to consider donating plasma, and they are being updated in Epic as soon as possible.
- Cambia Palliative Care Center of Excellence and the Institute for Human Caring are offering healthcare professionals free virtual training sessions for COVID-19 communication. These sessions will focus on four content areas (outpatient, ED, acute care and ICU) and will integrate a communication framework with concrete skills to navigate advance care planning and goals of care conversations in the COVID-19 era.

DO

What your team members should do

- As a part of our mandatory universal masking policy, all team members should wear their Duke-issued mask while entering and exiting facilities. When you leave your shift for the day, please wear your mask while you are walking to your car, waiting for the bus and/or riding on the bus. Safely store your mask and keep your mask with you to wear it again until you can return to screening and receive a new mask for the day.
- Join us for our [next virtual town hall](#) today at 4:30 p.m.
- If you have even mild symptoms of illness, stay home and do not report to work. Call the Duke Health COVID-19 hotline from 8 a.m. to 8 p.m. at 919-385-0429, option 1 to report symptoms.
- Continue to practice good hand hygiene and wear PPE appropriately.