

COVID-19 Leadership Task Force Updates

Monday, July 6, 2020

Please share this information at your Tier 3, 2 and 1 huddles.

KNOW

What your team members need to know

- To help you stay safe during this challenging time, we will be sending out a care package to all team members in the coming days that includes cloth masks and hand sanitizer. It will also include recommendations for when to wear the cloth masks, how to safely store them and a message of encouragement from our leadership team.
- As a reminder, hand sanitizer is available for all of our team members. While the processes for providing hand sanitizer at each entity may differ, we have sufficient supply and encourage the frequent use. Please make sure to follow the appropriate channels to request hand sanitizer when needed.

SHARE

What to share with your team

- This [document](#) provides general guidance to Duke Health Physicians evaluating requests to accept new patients during the declared state of pandemic emergency in North Carolina. Scope includes Requests to Assume the Care of an Outpatient; Requests for Inpatient Direct Admission; Requests for Inpatient-to-Inpatient Transfers.
- The Centers for Disease Control and Prevention (CDC) now [recommends](#) that healthcare workers caring for asymptomatic patients in areas of moderate to high community transmission wear eye protection in addition to face masks. Eye protection is most important when caring for patients who are unmasked. Review this [document](#) to see the updated recommendations from our infection prevention team.
- This updated [document](#) provides guidance on testing and isolation procedures for the hematopoietic stem cell transplants (HSCT), solid organ transplants (SOT) and acute leukemic patients who are admitted to the hospital. The document now includes guidance for pediatric patients.
- During the month of June, calls to the Duke Health COVID-19 Hotline rose by over 50 percent with more than 23,000 calls in just one month.

DO

What your team members should do

- Help us improve our Duke Health leadership town halls by providing your feedback today. Take this very brief [survey](#) to help us enhance our virtual town halls – it will take less than a minute.
- If you have even mild symptoms of illness, stay home and do not report to work. Call the Duke Health COVID-19 hotline from 8 a.m. to 8 p.m. at 919-385-0429, option 1 to report your symptoms.
- Continue to practice good hand hygiene and wear PPE appropriately. Please wear your mask while walking to and from work and when on buses.