

**Subject:** [Test]:COVID-19 Vaccine Update: Adults 65+ are eligible  
**Date:** Thursday, January 14, 2021 at 2:52:33 PM Eastern Standard Time  
**From:** Duke University Health System  
**To:** Alexander Pace

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# COVID-19



Help Prevent the Spread of Illness

## Patient Communication

### Adults 65 or older may now receive the COVID-19 vaccine.

According to North Carolina Department of Health and Human Services (NC DHHS) guidelines, **all** people age 65 and older are now eligible to receive the COVID-19 vaccine.

We are following all federal, state and local guidelines for the safe, fair and orderly distribution of the COVID-19 vaccine. We are partnering with the state to help make sure that all Duke Health patients have fair access to the vaccine and that our vaccine planning and distribution includes everyone.

There are many people in this group, and the vaccine supply is limited. We are committed to fairly distributing vaccines to our patients and all members of our community.

If you have a [MyChart account](#), you can schedule your appointment through MyChart. If no appointments are available when you attempt to schedule your vaccination, we encourage you to check back as we are continuously adding appointment slots. You may also visit [DukeHealth.org](#) to join our waitlist when it is available and submit a request for an appointment. Our team will contact everyone on this waitlist on a first-come, first-served basis to schedule an appointment.

If you don't have a Duke MyChart account, we encourage you to [register for one](#). You can then use MyChart to schedule your appointment.

If you prefer to schedule over the phone, you may call the Duke COVID-19 Hotline at 919-385-0429. The hotline is open every day from 8:00 am to 8:00 pm. **Please note that we are currently experiencing high call volume and long wait times on hold.** We encourage you to [join our waitlist](#) instead of calling the hotline so we may reach out to you when an appointment is available.

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We are working hard to schedule appointments for vaccination. It will take some time. Please be patient and understanding as we work to schedule your vaccine as soon as possible.

To learn more about the vaccine, please visit [DukeHealth.org](https://dukehealth.org). More information about the state's distribution plans is available on [yourspotyourshot.nc.gov](https://yourspotyourshot.nc.gov). Speak with your care team about your health status so you can make the choice that is right for you.

We also encourage you to [join us](#) Wednesday, February 10, 2021 from 4:30 pm – 5 pm for our monthly "Ask the Expert" series. You will hear the latest information about vaccine developments from Duke Health experts.

While safe, tested vaccines give us hope for eventually ending the spread of COVID-19, we urge you to continue practicing healthy behaviors to prevent the spread of infection. These include wearing a mask, washing your hands, and waiting six feet from others.

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On behalf of all of Duke Health, we want to thank you for your help in limiting the spread of the virus. Together, we can keep you, your loved ones, and our community safe and healthy.