



# Scheduling Covid Vaccines at DPC





Jan 6, 2021

#### 4. Phase 1b, Group 1

##### 4.1 Who is eligible for vaccination in Phase 1b, Group 1

Only.



Adults 75 years or older  
and frontline essential  
workers.

1b



# Expectation

Unless you are referring a 75 yo plus patient to the Emergency Room, you should ask:

**“Duke is now scheduling Covid vaccines for those 75 years and older. May I help you make an appointment?”**

If they are in for hypertension, please offer to schedule them for the vaccine. If they send a MyChart message asking about a form, please offer to schedule them a vaccine. If they are in for an INR visit, please offer to schedule them a vaccine....



# Vaccine talking points from NC DHHS

## *Talking points to respond to mistrust and vaccine hesitancy*

- The vaccines are tested, safe, and effective.
  - More than 70,000 people volunteered in clinical trials for two vaccines (Pfizer and Moderna) to see if they are safe and work to prevent COVID illness. Volunteers included Black/African Americans, Hispanic LatinX, Asians and others.
  - To date, the vaccines are 95% effective in preventing COVID-19 with no serious safety concerns noted in the clinical trials.
  - The U.S. Food and Drug Administration (FDA) makes sure the vaccines are safe and can prevent people from getting COVID-19. Like all drugs, vaccine safety continues to be monitored after they are in use.
- You cannot get COVID-19 from the vaccine.
  - You may have temporary reactions like a sore arm, headache or feeling tired and achy for a day or two after receiving the vaccine.



# Additional Vaccine talking points

“But I once had anaphylaxis to xx.”

People who have had severe allergic reactions, also called anaphylaxis, to any ingredient in the Pfizer vaccine should not receive that vaccine. People who have had this type of severe allergic reaction to any vaccine or treatment that is injected should talk with their provider about balancing the risks and benefits of vaccination.

People with allergies to foods, animals, environmental triggers (such as pollen), latex, or medications taken by mouth, or who have family members with past severe allergic reactions, can be vaccinated with the Pfizer vaccine. Vaccine providers will watch patients for 15-30 minutes after vaccination to ensure the patient's safety.



# Where do we schedule Patients? What should they bring?

Patients can be scheduled both in Durham at the Karsh Site and in Raleigh at MOB9. There is a short walk from the parking site to the building.

Duke will be expanding to additional sites soon and we will notify you when that occurs

Please make sure the patients bring a mask and plan to wear it at all times.



# Additional questions and notes

Can patients schedule on MyChart?

- Yes. That process is currently live for those who have gotten an invitation through their MyChart. These are going out in batches and not all eligible patients may have gotten them yet.

What happens when they fill up?

- There will be a rolling 23 day schedule. We are also using a Waiting List. PHMO is working the waiting list.

How do they get their 2<sup>nd</sup> dose scheduled?

- Patients will be scheduled for their 2<sup>nd</sup> dose before they leave the site where they are getting their first vaccine